

## **2020 DIRECTINVEST Transaction Service Disclaimer**

Important information: Please ensure you read and agree to these terms prior to submitting a transaction request to 2020 for placement.

2020's Transaction Service is available during our standard office hours and will operate as follows:

- Our service delivery standards are to process buy and sell requests on receipt of your instructions. We will confirm by email when a transaction has been placed, please ensure you contact our office if a confirmation is not received.
- We reserve the right to not execute any or all investment transactions contained in the form in the event that any information in the form is (but not limited to) ambiguous, incomplete or unclear, or if there are insufficient funds in your cash account. All efforts will be made to contact you to verify the information where this occurs.
- All efforts are made to execute orders as soon as they are received by our office, generally within 15 mins of receipt however we will not be responsible for market movement or any loss incurred during the time it takes us to place an order and/or in the event we need to contact you to verify your instructions.
- We will not and are not obligated to resubmit any unexecuted or purged orders by the Asgard system. Transaction fees will still apply to unexecuted orders.
- We will not be liable for any delays, suspension or loss as a result of a breakdown with Asgard's online transaction system.
- These service standards apply to transaction requests submitted to [ewrap@2020directinvest.com.au](mailto:ewrap@2020directinvest.com.au) or those received by fax; we cannot guarantee your investment instructions will be executed if submitted directly to an individual staff member.
- 2020 DIRECTINVEST provides an execution only service, and does not provide personal financial product advice.

### **2020's General Office Hours**

Monday – Friday: 9.00am - 5.00pm, excluding NSW and National Public Holidays.

Provisions for investment transactions are made during public holidays where it is an ASX trading day.

If you have any questions please feel free to contact our office on 02 8273 2020.

Please return this form by Fax: 02 8273 2010 or Email: [ewrap@2020directinvest.com.au](mailto:ewrap@2020directinvest.com.au)

**Personal Choice eWRAP Buy/Sell Form**

Date	Account number	Account name

**Managed Investments (including Term Deposits)**

Be default, managed investments in your portfolio automatically receive distributions as cash. To change your income distribution from cash to reinvest please tick the applicable box.

Buy <input checked="" type="checkbox"/>	Sell <input checked="" type="checkbox"/>	APIR code	Fund name / Term Deposit	Amount	Reinvest <input checked="" type="checkbox"/>

**Shares (Please note your account needs to be registered for share trading)**

Buy <input checked="" type="checkbox"/>	Sell <input checked="" type="checkbox"/>	ASX Code	Company name	At Market	At Limit		
				# of shares	# of shares	Limit price \$	Expiry: GFD or GTC

**Declaration and authorisation**

Please effect the instructions to buy and sell investments as specified above. I/We confirm the instructions above are accurate and I/we understand that in the event of a dispute this transaction form will be deemed to be the definitive document in determining order accuracy. 2020 DIRECTINVEST has not provided me/us with personal financial advice on this transaction.

By signing this form I/we acknowledge and authorise the applicable 2020 DIRECTINVEST transaction fee of \$11 (incl GST) per buy/sell for each fund/share. Unless previously arranged, transaction fees will be deducted from the cash account.

I/we confirm that if shares are included in my/our portfolio, I/we are prepared to accept significant volatility of returns.

I/we confirm I/we have received (where applicable);

- A copy of the current Product Disclosure Statement (PDS) and/or Financial Services Guide.
- A copy of the current PDS for each managed investment selected.
- A copy of the eWRAP Margin Lending Guide. (eWRAP Investment Margin Lending accounts only).
- A copy of the flyer 'Managed Investments with extended redemption' and agreed to the waiver, acknowledgments and agreement regarding transfers involving illiquid investments as set out in the flyer.
- A copy of the 2020 DIRECTINVEST Transaction Service Disclaimer.

All Account signatories must sign.

Investor 1 signature		Date	
Investor 2 signature		Date	